



July 2016

Questionnaire Analysis:

Many thanks for returning your questionnaire. In total we received 135 responses from families. Please find below an analysis of the responses. We received some really great feedback which we have categorised into sections below.

		Strongly agree	Agree	Disagree	Strongly disagree	Don't Know
1.	My child is happy at this school.	112 83%	23 17%			
2.	My child feels safe at this school.	117 87%	18 13%			
3.	My child makes good progress at this school.	110 81%	25 19%			
4.	My child is well looked after at this school.	121 90%	14 10%			
5.	My child is taught well at this school.	115 85%	20 15%			
6.	My child receives appropriate homework for their age.	80 60%	46 34%	6 4%	1 0.7%	2 1.5%
7.	This school makes sure its pupils are well behaved.	102 76%	32 24%			1
8.	This school deals effectively with bullying.	77 57%	21 16%			* 37 27%
9.	The school helps my child to have a healthy lifestyle.	95 70%	36 27%	1 0.7%		3 2.3%
10.	The school expects my child to work hard and do his or her best.	113 84%	22 16%			
11.	There is a good range of activities including trips or visits for my child to take part in.	79 59%	45 33%	9 7%	1 0.7%	1 0.7%
12.	This school is well led and managed	110 81%	25 19%			
13.	This school responds well to any concerns I raise.	99 73%	27 20%	1 0.7%		* 8 6%
14.	I receive valuable information from the school about my child's progress	96 71%	38 28%	1 0.7%		
15.	I would recommend this school to another parent.	117 87%	18 13%			
16.	Overall, I am happy with my child's experience at this school.	117 87%	18 13%			

*** Parents / Carers did not feel that they could comment on this question as they had no experience of this for their child / children.**

What works well?

Communication initiatives that we have launched this year.

- The Parent App is a fantastic addition to help keep parents up with all school activities.
- I like the website, Parent App, Twitter and weekly newsletter as they are a great way of communicating with the school.
- The weekly newsletter is very informative.
- The App is brilliant especially for us working mums – really helps to keep us in the loop.
- The messages from the App are brilliant and I use the App all the time.
- The website is good as it is very informative and there is lots of useful information which is easily accessible.
- The App is easy to navigate while making the same info as the website easily available. Everything is all in one place including the newsletter which I find very practical.
- Great communication from staff to parent.
- Parents App messages sent including newsletters is a good way to keep parents informed.
- The new Parent App is easy accessible and better than getting letters home as my child doesn't always bring the letters home so I can simply go on the App and read newsletters etc.
- The Parent App and emails are a great way to keep up to date with school news.
- It is great that everything is online because sometimes important letters don't always make it home and it could save on the cost of paper.
- The school App is very good.
- The Parent App is a fantastic addition to keep parents updated with what's going on in school.
- The school keeps parents informed about any upcoming events. Communication between parents and teachers is great. Couldn't be any better. Really nice that I feel we're kept in the loop even though we're working parents and are hardly at the school, Thank you!
- Communication via a range of media.
- As I only read the newsletter, it is helpful to be kept informed of upcoming events at school. I will however start using the other services provided.
- Parent App messages sent including the newsletter is a good way to keep parents informed.
- The school is very responsive to parents concerns and has our full confidence.
- The School App is working really well. It is really good to pick up messages. I also agree on saving the school money by doing newsletters online.
- Information on the App and Twitter is great.
- Parent App – communication has improved.
- School communicates really well via a range of media.
- I enjoy the Twitter and School website accounts.
- I like the weekly newsletter; it gives all the information we need to know and keeps us up to date with what is happening in the school.
- The App works fantastic as our boys dad works away so I told him about it and he can keep up with the school from Qatar. Really happy!

Our response:

Thank you for all the positive comments regarding our communication. These new initiatives have been a key priority of our School Development plan this year. We have revamped this area and both school and parents have hugely benefited from this. If you would like us to add anything further within these communication ports, then please do not hesitate to let us know.

Foundation Stage 2 Simple online program.

- The app is brilliant and the new email progress updates for Foundation Stage have changed everything for us as parents. Unfortunately we have to use wrap around so don't have much contact with the school direct and this helps us to feel a part of our child's school life.
- The App is really useful to me as I can see what my child is learning in school and then

continue at home.

- The learning observations sent by email.
- The children's progress report via email is very good and keeps parents updated.
- We really like the new parent sharing information system. It is easy to see how my child is progressing and how we can help him more at home with his next steps.
- I love weekly reports on my child's progress. It's great to see some pictures as well.
- The new app for Reception is really good as parents can see how their child is getting on in school and give feedback via email.
- Email updates and observations are fab!
- I love the idea of emails showing your child's daily activities in school. You can then discuss this with the child as they can never really remember what they have done each day.
- The contact with parents via new online reports with photos.
- Great way to get all news fast – very happy with websites as they are great.

Our response:

This new online program for the Foundation Stage has been a great success. We are delighted to receive such overwhelming positive feedback. Whilst it doesn't come cheap, we are happy to have prioritised this in our School Development Plan for the Early Years provision and will focus on using this new model of communication within the Foundation Stage Unit. Sometimes change can be difficult but we are so proud that this initiative has gone down so well with our staff and parents.

School Ethos, Teaching, Standards and Expectations

- The positive ethos and expectations staff have with students.
- The teaching styles within the classroom (praise and reward) to ensure learners want to achieve.
- The teachers work really hard and are very helpful.
- Classrooms are friendly and a nice environment to learn in.
- The teachers are very approachable.
- My child loves coming into school and talks about all the fun things he has learnt.
- Couldn't wish for a better school! The whole school is top in my eyes. 100% dedication from all teachers and staff – it's the best school ever.
- Great relationships with the children.
- I'm really happy with all aspects. The teachers work so hard to make school a fun, yet challenging environment. Thank you!
- The school provides excellent support for both parents and children. It is a lovely environment where the staff and children have a mutual respect for each other. There are so many different fun activities for the pupils, so they enjoy learning and enjoy going to school.
- My child has benefited immensely from her time at Holy Family so far; she is becoming much more confident and enjoys school due to the excellent rapport between staff and pupils.
- My child has really benefited from having very supportive teachers.
- The teachers are always happy to answer any questions or concerns I/we have.
- We are extremely happy with the level of progress that my child is making academically. My child is well cared for and looked after within the school environment by staff.
- Overall we are extremely happy with the school and the amount of work that goes into it to make it a safe and happy place to learn. Thank you.
- Everything! Lovely school, fantastic staff and polite children.
- The teachers in Year 1 are fantastic teachers with my child and she has developed very well this year especially with her reading. She has a real admiration of her teachers which I expect is because they are so considerate towards their pupils.
- Staff and children are amazing. Staff are always on hand to speak to parents and alleviate any concerns. Some of the bonds between staff and children are truly brilliant. The staff motivate and encourage my children to strive for the very best.

- My child is very happy at this school.
- Excellent standard of teaching, sound knowledge of the curriculum.
- Dojo system is very effective in promoting discipline and healthy competition.
- The children feel safe and are treated with great care by all the staff – very happy with it.
- The children are celebrated for their achievements in and out of school.
- The school is well managed and the parents are listened to.
- The school is up to date with technology and this makes it much easier to find out important information or urgent messages from the school.
- Everything is great. Great Leadership and happy staff.
- Mrs Holland and Mr Quigley are an excellent team and run the school excellently.
- All of the teaching staff have a great rapport with the children.
- Mrs Reeves does a fantastic job.
- I enjoy listening to my daughter when she comes home from school – she loves to learn and is always so happy going into school and remains happy after a hard day's work.
- Children make friends easily and the learning is great.
- The teachers are very helpful and professional in their approach to the job.
- I feel that the school's policy in working in partnership with parents is outstanding.
- Everything! I wouldn't send my son anywhere else. This school is perfect.
- Helpful staff and good leadership.
- Staff are always friendly and approachable whenever I have had any concerns or issues. They are dealt with in a professional manner. I would highly recommend Holy Family School to friends and family.
- I think the school being the size it is works well as staff seem to have a good knowledge of the children and seem very caring.

Our Repsonse:

We are thrilled that parents recognise the hard work that takes place within our setting. We are proud of our children and of our school and strive everyday to live out and promote our Mission Statement whenever possible. Thank you so much for the positive comments. All the staff really appreciate this lovely feedback.

Homework and Curriculum enhancements.

- I don't feel my children are overloaded with homework. What they get works well for us as a family.
- The school trips are so beneficial to the children.
- Love the bike shed. We will make use of this as the children are getting older.
- Love the assemblies and Family Learning activities that take place throughout the year.
- The enrichment that the school provides; confidence building, class presentations, social awareness (Nursing Home, Marie Curie, Muslim Neighbour project, Anti-Bullying), House points, School Council, Responsibility (register monitors and Eco Warriors) etc.
- I feel there has been an improvement in regards to school trips which is great.
- Good home school links.
- After school clubs. We appreciate the time the teachers take to do these and there is a great range of activities.
- Reading for Pleasure initiative has been superb in encouraging an interest in books and the joy of reading.
- The after school activities are really good with plenty of choice.
- The children are never under any pressure to cause concern,
- After School clubs are great.
- The new playground equipment is fantastic.
- The range of activities offered to parent and child groups are very well organised especially the Holy Communion timetable.
- Excellent activities such as Junior Chef – my child loved it!

- The book club works well because it gives the kids more knowledge of history and even I surprise myself when I read the books. I know that my child has progressed quite a bit with reading and has now joined the public library.
- Great variety of after school clubs.
- May I take this opportunity to praise the Yr6 staff for the SATs club they set up to help prepare the children. I appreciate their hard work.

Our Response:

We are glad that the Curriculum enhancements are having a positive impact in school as a lot of time and preparation is needed to put these all in place. We will continue to offer these alongside our busy curriculum and have already booked the Junior Chefs and Pop Project events for September. Family Learning events have also been a great success and we are now planning for the new academic year. Thank you for your comments!

Please find below some of the suggestions from parents:

Even Better If?

- Couldn't fault the school – thank you!
- Wouldn't change a thing!
- I don't think the school can improve.
- I'm satisfied with how it is now.
- I have no complaints!
- Can you improve the perfect school?
- Lovely school – we have no problem.
- We are happy with everything so can't think of anything needed to better this.

Communication:

- I would rather have everything available electronically as newsletters/letters end up in the bin. If there was a way to reply to letters about school trips/consent forms via the app, I'd find that very helpful.
- Sometimes children are told information verbally in a class and these messages aren't always passed on to the parents. This has caused my child to become distressed in school when I sent her in unaware of this information. She has forgot to tell me or got the message mixed up.

Our Response:

We will be looking to implement this within the Parent App from next year. We wanted to see how the parents were managing with the App and quite clearly it is thriving. We will find out how this can be done to help parents even further. In September, we will also be launching Parent Pay. This will allow parents to pay for dinner money via online rather than having to send money into school with a view to extending this to paying for trips in the future.

Nursery:

- Full Time Nursery, most kids are in Private Nursery etc at such a young age and they benefit so much from being around/in a school environment.
- Nursery – don't get much feedback at all on development – no parent evenings. This would have been beneficial so we know where our child is up to.

Our Response:

We have introduced the 2Simple program this year which allows teachers to email parents with information and assessments of your child's ongoing learning and development in Nursery this year. We feel that this is enough until we introduce the formal parents evenings when they start their schooling in Reception. With regards to full time Nursery, our Nursery provision is very popular and oversubscribed for part time places and therefore we have no space to provide full time places at the moment.

Traffic Management:

- Stopping the idiots who were parking on the yellow lines. Perhaps parents should come together to stop it.
- I know that this is not the school's fault but doing the school run is very stressful. Many parents are still parking irresponsibly near the school making it very difficult to cross the road safely (this situation is always worse during wet weather). We often have to cross between parked cars where we cannot see the road. Some parents are still letting their dogs foul the area around school and not cleaning up the mess. In the last few weeks, I have noticed an increase in parents smoking directly outside the school gates. As I said, this is not the schools fault but a small minority are making the school run very stressful and unpleasant for others and unsafe for pupils.

Our Response:

As you know we have taken steps this year to try and improve this situation. Mr Quigley has been patrolling the area wherever possible and there have been significant improvements. We have sent out letters and often update our newsletter reminding adults to drive safely. We have also put up signs regarding parking on the Zig Zag lines and the Student Council have spoken in assembly and sent out their own personalised letter. We have also had traffic enforcement officers monitoring the traffic. We hope that parents set a good example and apply our message of Road Safety. We will also remind parents about dogs and smoking on our newsletter too.

Homework:

- I do have some concerns with regards to homework in Reception. Whilst I think the amount of work is reasonable, I do think having to do it all over the weekend is too much. Maybe give it out on Monday to be completed by Friday? I think it would help keep her engaged as she gets distracted halfway through.
- More homework please!
- Perhaps Yr4 could have more homework.

Our Response:

We received a few responses regarding homework. This is also a difficult one for us because parents have a wide view regarding this – many believe that the children receive enough whilst a few wanting more. We will be reviewing our homework policy in school. In general, we feel that the children work so hard during the day and need a break at home to enjoy other interests. In our experience, homework can cause a lot of stress within the family home in particular the time they need to dedicate to this especially for working families. We encourage children to read every night, learn weekly spellings, learn their number bonds and times tables off by heart, practise their handwriting and access the Mathletics online learning program for those who can.

General Comments:**Suggestion:****Our Response:**

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|---|---|
| ○ Can we download the Dojos parent app? | ○ We have decided to just use this as a classroom based tool for learning and behaviour. |
| ○ More parent workshops like the Maths one etc to see how parents can help their child with their learning. | ○ We will speak with the Family Learning Team and implement some more next year if possible. |
| ○ Maybe more parent/teacher days or more communication but I understand how busy they are so not always possible. Thank you.
○ The parent's evenings are a | ○ Please remember that you can speak to you child's teacher prior or after school each day by making an appointment through the office. You can also speak with them via phone or write in your child's reading diary. Alongside the |

<p>valuable source of information on my child's progress. One more in the year would be great – we felt a bit unsighted between Oct and Feb and it's not easy for us to get home from work to speak to the teacher.</p>	<p>MacMillan Coffee mornings in September where parents meet the teacher, we already have three parents evenings scheduled throughout the year which we feel is enough. These take place in November, March and July. The year before we had two meetings and extended this to three for this year.</p>
<ul style="list-style-type: none"> ○ More notice for days like Sports Day so working parents can make appropriate arrangements. 	<ul style="list-style-type: none"> ○ We try and plan dates as early as possible and implement these into our newsletter and parent app.
<ul style="list-style-type: none"> ○ Stopped own clothes day when a class gets 100% attendance. This is becoming a stressful event when your child is in class who gets 100% nearly every week. ○ I would prefer not to have 'own clothes' days at school. I have such a terrible time at home on these days and I know other parents do, after speaking to them. I feel my child feels the need to look 'nice' and I thought the whole idea of having a uniform was to make each child feel equal. Maybe another reward for 100% could be considered. 	<ul style="list-style-type: none"> ○ We have asked the Student Council to look into this in more detail for us and they will report back their findings. We do find that the majority of children do love own clothes days and our attendance figures are very positive as a result of this incentive. However we will take this feedback on board and will consider options.
<ul style="list-style-type: none"> ○ It would be great if children could do more PE in Reception. 	<ul style="list-style-type: none"> ○ The children in Reception have access to outdoor learning all the time during continuous provision and receive a lot of physical activity sessions throughout the week. The children also have the opportunity to get changed for PE lessons in the hall too.
<ul style="list-style-type: none"> ○ Onsite breakfast and after school club would be truly fantastic. My child attends the breakfast club and after school club over the road, but my child does not enjoy it. The numbers are limited so if we ever need extra sessions, the chances are we do not get them. What about the old Cherry Tree building? 	<ul style="list-style-type: none"> ○ We would not want to set up provision that is in direct competition with a local childcare provider and this would be frowned upon by the Archdiocese and LA. The provider locally has the specialist skills, appropriate staffing with relevant qualifications. We do not have the room to facilitate this. The Surestart building on site is owned and managed by the local authority; we have made enquiries regarding use for school activities for this building but these have been rejected as they have their own plans for its use.

If you think you have a good idea on how we can improve our school, please remember that you don't have to wait for our questionnaire to be distributed. Mrs Holland and Mr Quigley are visible most days on the playground in the morning and after school and are happy to speak with you. We have an open door policy and value our parents and children's suggestions and opinions.

Thank you for taking the time to complete this questionnaire. Our next questionnaire will be sent out prior to Christmas 2016.